

Parent Code of Conduct for Victoria Road Primary School



Purpose

This code of conduct sets out our expectations for all parents and carers at Victoria Road Primary School. It aims to create a safe, respectful, and welcoming environment where our children can thrive, and our staff can work effectively to support your child's education and wellbeing.

Our Expectations

Respectful Communication

We expect all parents and carers to:

- Treat all members of the school community (staff, other parents, carers, visitors, and children) with respect and courtesy
- Use polite and appropriate language at all times, both in person and in written communication (including emails, texts, and social media)
- Approach staff calmly and respectfully to discuss any concerns
- Model positive behaviour for children, demonstrating the values we teach in school
- Avoid using aggressive, threatening, or abusive behaviour or language towards anyone in our school community

Supporting the School Environment

We expect all parents and carers to:

- Respect the school's policies and procedures, including those relating to behaviour, safeguarding, and attendance
- Support the school's approach to behaviour management and work in partnership with staff • Ensure children arrive at school on time and are collected promptly at the end of the day
- Park considerately and safely near the school, following any parking restrictions • Not use mobile phones to take photographs or videos on school premises without permission (except at designated events where this is permitted)
- Respect the school's safeguarding procedures, including signing in at reception when visiting the school

Resolving Concerns

We expect all parents and carers to:

- Raise any concerns directly with the appropriate member of staff in a calm and constructive manner
- Follow the school's complaints procedure if concerns are not resolved informally • Work in partnership with the school to resolve any issues relating to your child • Avoid discussing school matters or concerns on social media platforms
- Not approach other parents' children to discuss issues or concerns - these should always be raised with school staff

Unacceptable Behaviour

The following behaviours will not be tolerated at Victoria Road Primary School:

- Aggressive, threatening, or abusive behaviour towards any member of the school community • Shouting, swearing, or using offensive language
- Intimidating or bullying behaviour
- Damaging or destroying school property
- Sending abusive or threatening messages (including via email, text, or social media) • Making malicious allegations against staff
- Approaching other people's children to reprimand them or discuss issues • Smoking, vaping, or consuming alcohol or drugs on school premises
- Bringing dogs onto school premises (except registered assistance dogs)

Consequences

If a parent or carer behaves in an unacceptable way, the school may:

- Ask the parent/carer to leave the school premises
- Request that all future contact with the school is made in writing or through a designated representative
- Report the matter to the police (in cases of threatening or violent behaviour) • Implement a ban from the school premises

Social Media

We ask that parents and carers:

- Do not post negative or defamatory comments about the school, staff, other parents, or children on social media
- Do not share images of other people's children on social media without permission
- Report any concerns about online safety or inappropriate online behaviour to the school
- Remember that posts on social media can constitute bullying or harassment

Working Together

We recognise that the vast majority of parents and carers are supportive of our school and behave appropriately. This code of conduct is designed to ensure that our school remains a safe and welcoming place for everyone.

By working together in partnership, we can:

- Create a positive and supportive school community
- Ensure the best possible outcomes for all our children
- Model respectful behaviour for our children
- Maintain a safe and welcoming environment for learning

Questions or Concerns

If you have any questions about this code of conduct, or if you wish to discuss any concerns about your child or the school, please contact:

- Your child's class teacher (for day-to-day matters)
- The school office on 01233 620044 or school@victoria-road.kent.sch.uk
- The headteacher for more serious concerns

We are committed to working with you to support your child's education and wellbeing.