

What is the main aim of the Family Liaison Officer?

The main aim of the service is to listen, support and advise by offering practical parenting strategies to help with:

- ◇ Strengthening existing parenting skills.
- ◇ Managing challenging behaviour and setting boundaries.
- ◇ Concerns around education including attendance, progress and homework.
 - ◇ Routines, mealtimes, sleep and play.
- ◇ Parents becoming more involved with their child's school and learning.
- ◇ Making informed choices and accessing local services.



Victoria Road School's
Family Liaison Officer is

Mrs Sue Vincent

You can contact her on

Tel: 01233 620044

Mob: 07946809703

Or via email:

flo@victoria-road.kent.sch.uk



Inspiring a love of learning

Family Liaison Officer

Information for
parents and carers

FLO

WHAT IS A FAMILY LIAISON OFFICER AND HOW CAN THEY HELP MY FAMILY?

What does a Family Liaison Officer do?

A Family Liaison Officer is able to offer impartial support, advice and guidance to parents/carers. This is a school based service that provides free support with:

- ◇ Parent's concerns
- ◇ School transition
- ◇ Healthy lifestyle
- ◇ Confidence building
- ◇ Mental well-being
- ◇ Relationship breakdown
- ◇ Accessing local services
- ◇ Behaviour management
- ◇ E-safety
- ◇ Bereavement
- ◇ School holiday activities
- ◇ Benefits/Housing/Debt
- ◇ SCHOOL ATTENDANCE- the FLO is also the Attendance Officer at Victoria Road Primary School. If your child is struggling with attendance the FLO is the first port of call, with strategies to support and improve attendance.



How do they do it?

Family Liaison Officers give support to families in many different ways including:

- ◇ One-to-one work with parents/carers including talking, listening and supporting.
- ◇ Finding practical strategies with parents /carers and children to improve learning, behaviour and relationships.
- ◇ Referring and signposting to local services.
- ◇ Informal drop-in sessions



Why might you need to contact the Family Liaison Officer?

As parents/carers, everyday a new challenge or question may arise and you may wonder what the answer or solution is.

"My child's behaviour is getting out of control."

"I'm worried about parent's evening."

"Since my partner left, things haven't been the same."

"I'm worried about my child being bullied."

"I would just like someone to share my concerns with."

Parenting is not an easy job and sometimes things can get tough. The FLO is here to help and point you in the right direction.